

Vocational rehabilitation

The differences between fee and funded services



The key differences between the fee based vocational rehabilitation solutions offered through Remploy, in comparison to those offered through Government funded programmes, are detailed below:

Vocational rehabilitation (insurer, legal and rehabilitation providers – fee based)

- The aim is to return claimants to work in line with pre-accident earnings and status
- Nationwide service delivery by vocational rehabilitation consultants trained to Vocational Rehabilitation Association standards and guided by the Rehabilitation Code of Best Practice
- Vocational, objective bio-psycho-social assessments, followed by implementation of recommendations, goal focused with medical approval
- Adherence to set service level standards
- Further specialist assessments available for more complex cases
- Vocational teams are experienced in the claims process and the impact on claimants
- Comprehensive assessments and regular reporting to all parties
- Access to resources that are local to the claimant including:
 - Job search training and support (e.g. application forms, confidence building and overcoming barriers to employment)
 - Local labour market knowledge and employer contacts
 - A database of 1,500 UK-wide vacancies

Government funded and public sector programmes

- Insurers, solicitors and rehabilitation providers cannot refer claimants directly onto these programmes
- A strict eligibility criteria exists regarding the extent of the claimant's disability and their hours of work
- Minimal or no claims or legal experience
- There is no adherence to Remploy's vocational rehabilitation commercial service timescales or requirement to obtain medical approval
- There are no comprehensive assessments or regular reporting processes in place
- Services are not provided under the Rehabilitation Code of Best Practice
- Claimant led as social model assessment is used

For further information please contact us on:

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