



Recruitment case study

**Remploy helped
Sarah Jane Wilsher
find a permanent
job – and now she's
quids in!**

Remploy

Putting ability first

Sarah Jane feels valued at Poundland

Sarah Jane had been unable to find work since leaving college and this, added to her severe dyslexia, had left her low in confidence. So when the disability employment adviser at her local Jobcentre Plus referred her to Remploy's Birmingham city centre branch for further support, she decided to give it a try.

"I have struggled with my reading and writing since I was at school and had real issues with my confidence," she said. "The one-to-one support provided by Remploy enabled me to take the first step in getting my application forms filled in, as well as preparing me for job interviews and putting together a professional CV."

After gaining valuable experience through several temporary roles, Sarah Jane was successful in her application for a permanent customer service role at Poundland's new store in King's Heath. She was one of the first candidates to be recruited after Poundland signed a national partnership agreement, which underlines its commitment to provide jobs for Remploy candidates. The retailer has seen sales soar during the economic downturn, with an increase of 23% in sales and now has over 236 UK stores.

Sarah Jane says she would recommend Remploy to anyone else in a similar situation to hers. She said: "Even if you have problems in searching to work, Remploy can find a solution. The branches are in touch with understanding and supportive employers who actually want to employ you which makes a huge difference."

"Remploy can also recommend training courses or access specialist equipment to help you do your job. The team is also so friendly and always there for me and, even though I'm now working, I know they are at the end of the phone to support me with help and advice if I need it."

Remploy is the UK's leading provider of specialist employment services to people who experience complex barriers to work
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